



PREDICTIVE MAINTENANCE FOR ELEVATORS AND ESCALATORS

Effortless Elevators: Stay Ahead of Issues

KONE uses AI-based analytics to detect potential issues in your equipment before they disrupt your day. This proactive approach improves the reliability and performance of your elevators and escalators, and enhances the smooth and safe operations in your building.

REAL WORLD RESULTS*

Service events addressed
proactively

~53%

Proactive maintenance of
elevators is key to lowering
disruptions.

Improvements in days
between failures

~29%

Predictive elevator service
significantly reduces the
likelihood of failures.

Improvement in first time
fix rate

~10%

Predictive elevator service
often resolves issues more
effectively the first time

* These numbers reflect averages observed over 12 months in KONE connected units in the USA and Canada. Individual results may vary.

It's up to you. Stay in the break-fix-repeat cycle or get AI-powered predictive maintenance. Take the first step at KONE.us/connected or call your local KONE representative.

THE CHOICE IS YOURS

With standard maintenance, a breakdown can bring life in your building to a grinding halt. Predictive maintenance with KONE 24/7 Connected Services keeps your elevators up and running longer.

