CASE STUDY



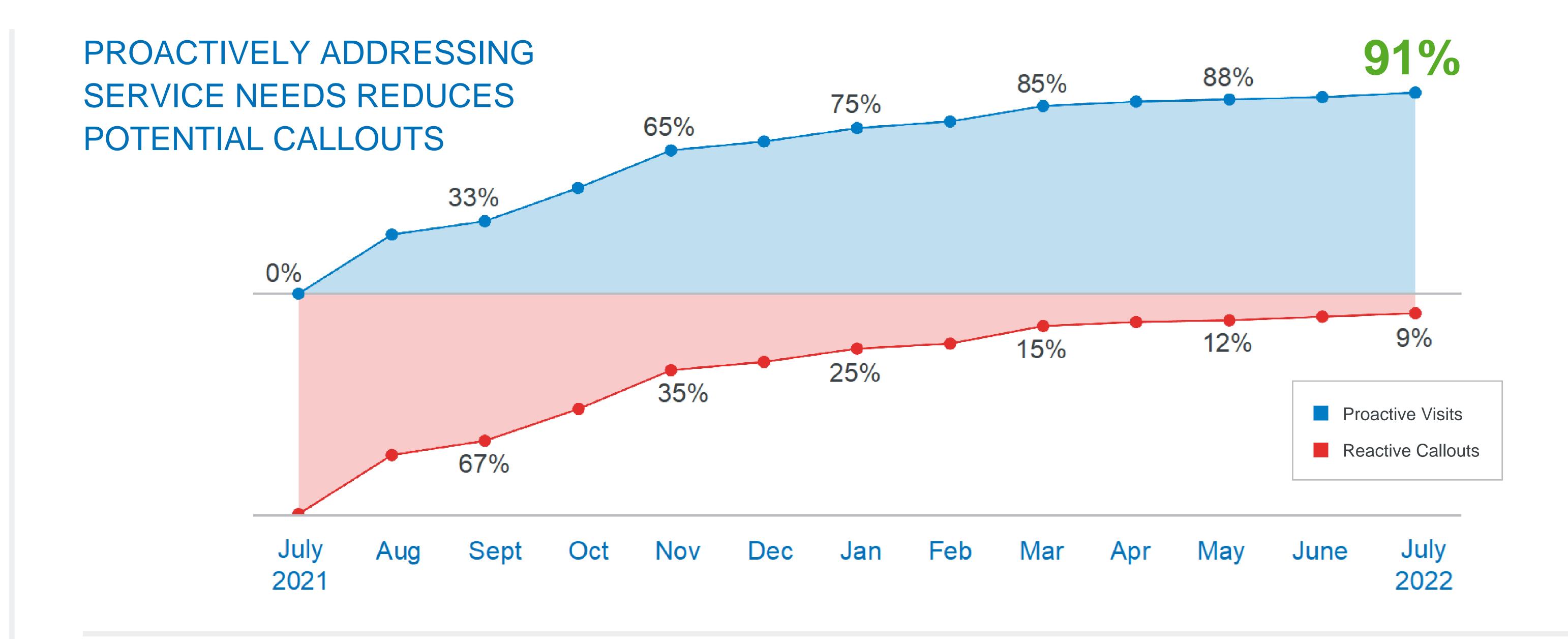
SEDGEBROOK SENIOR LIVING COMMUNITY

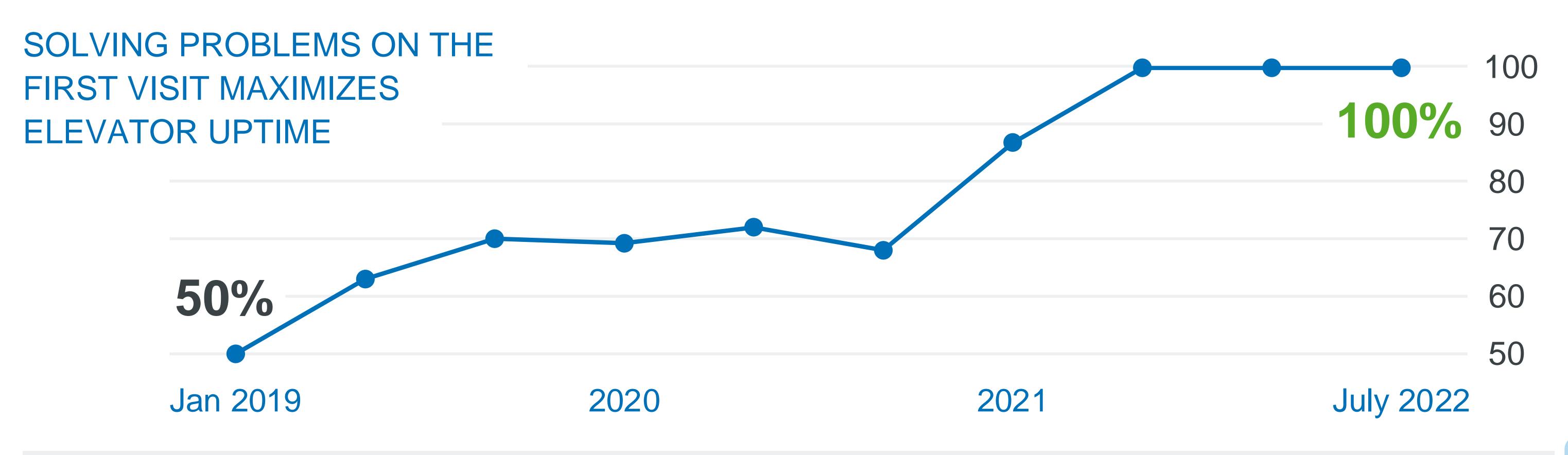
LINCOLNSHIRE, IL

- Customer since 2010
- 14 elevators across 6 buildings
- All non-KONE equipment
- 10 most critical elevators connected with KONE 24/7 Connected Services since January 2019



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CUSTOMER INITIATED CALLOUTS 94% SINCE EQUIPMENT CONNECTED

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